e-Trusted Exchange Platform

# Business Notification

# Scope of the document

The scope of the present document is to justify why e-TrustEx platform does not support email business notification.

# Justification

E-TrustEx platform is an electronic messages exchange platform between systems.

Excepted its administration console e-TrustEx does not provide any GUI for human users.

Indeed the services provided by e-TrustEx target systems like back offices (e.g. ABAC Assets, specific Supplier back office) or portals (e.g. Supplier Portal).

E-TrustEx has no knowledge about human users and so it is not capable to send a business notification to a given person.

Nevertheless e-TrustEx can route any message it transmits to a receiving system (e.g. Supplier Portal).

It is the responsibility of that system to notify (or not) a human user when a document arrives or when the status of a document changes. Indeed it has generally the knowledge of the relationship between a party representing a business entity (e.g. a Supplier) and human users (e.g. a Salesman).

Moreover most of the times the notification must contain specific information related to the business context. This goes against the genericity of e-TrustEx platform.

So as a summary the absence of information about human users and the business specificities of the notification content prevent e-TrustEx to notify persons.

E-TrustEx delegates these notifications to the system receiving messages and capable to link them to a given person.